

**HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE -  
 10TH SEPTEMBER 2013**

**SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES  
 ESTABLISHMENTS: 1 JANUARY 2013 – 30 JUNE 2013**

**REPORT BY: ACTING CORPORATE DIRECTOR SOCIAL SERVICES**

**1. PURPOSE OF REPORT**

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between January and June 2013.

**2. SUMMARY**

2.1 The report and tables provided give details of the establishments visited for the period January to June 2013.

TABLE 1

	January – March 2013		April – June 2013	
Total numbers of Members presently on rota and required to visit within each quarter	10	100%	10	100%
Total number of establishments to be visited during each quarter	22	100%	22	100%
Total number of Members who completed visits	4	40%	4	40%
Total number of establishments visited	8	36%	9	41%

**3. LINKS TO STRATEGY**

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

#### 4. THE REPORT

##### 4.1 TABLE 2: Members Visits during January – March 2013

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Home for the Elderly	Cllr Judith Pritchard	13.03.13	15.03.13	18.03.13
Springfield Community Resource Centre	Cllr Judith Pritchard	13.03.13	15.03.13	19.03.13
Oaklands Day Centre	Cllr Alan Angel	22.03.13	25.03.13	25.03.13
Hafod Deg Day Centre	Cllr Alan Angel	22.03.13	25.03.13	26.03.13
Ty Clyd Home for the Elderly	Cllr Sean Morgan	22.02.13	22.02.13	07.03.13
Gwerin Day Services	Cllr Barbara Jones	27.02.13	07.03.13	08.03.13
14 Graig Road	Cllr Judith Pritchard	27.03.13	28.03.13	11.04.13
Ystrad Mynach Day Centre	Cllr Judith Pritchard	21.03.13	22.03.13	25.03.13

##### 4.2 **Units not visited by Members during January – March 2013: -**

Brooklands Adult Training Centre, Markham Resource Centre, Retirement Project, Brodawel Resource Centre, Beatrice Webb Home for the Elderly, Brondeg Day Centre, Montclair Residential Home, Ty Gwilym Residential Home, Pentreban Centre, Caerphilly Day Centre, Min Y Mynydd Home for the Elderly, Heol Aneurin Children's Home, Castle View Home for the Elderly, Twyncarn Day Centre.

##### 4.3 TABLE 3: Members Visits during April – June 2013

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Brooklands Adult Training Centre	Cllr Judith Pritchard	17.06.13	19.06.13	15.07.13
Markham Resource Centre	Cllr Alan Angel	17.06.13	17.06.13	18.06.13
Retirement Project	Cllr Sean Morgan	23.05.13	07.06.13	18.06.13
Brodawel Resource Centre	Cllr Sean Morgan	23.05.13	07.06.13	18.06.13
Beatrice Webb Home for the Elderly	Cllr Patricia Cook	20.05.13	27.06.13	15.07.13
Brondeg Day Centre	Cllr Alan Angel	17.06.13	17.06.13	18.06.13
Pentreban Centre	Cllr Judith Pritchard	25.06.13	25.06.13	15.07.13
Caerphilly Day Centre	Cllr Judith Pritchard	25.06.13	25.06.13	28.06.13
Twyn Carn Day Centre	Cllr Judith Pritchard	17.06.13	19.06.13	27.06.13

##### 4.4 **Units not visited by Members during April – June 2013: -**

Ty Iscoed Home for the Elderly, Springfield Community Resource Centre, Oaklands Day Centre, Hafod Deg Day Centre, Montclair Residential Home, Ty Gwilym Residential Home, Min Y Mynydd Home for the Elderly, Heol Aneurin Children's Home, Castle View Home for the Elderly, Ty Clyd Home for the Elderly, Gwerin Day Services, 14 Graig Road, Ystrad Mynach Day Centre.

##### 4.5 The following is a sample of comments made by Members for the visits undertaken: -

4.5.1 One Member commented on the welcome they received on their visit.

4.5.2 Another Member commented on the good range of activities available at one centre, service users enjoy going bowling, cooking in the centre etc.

4.5.3 One Member commented on how happy the service users were which resulted in a lovely, friendly atmosphere.

- 4.5.4 One Member commented on the committed staff and how they look after and meet the needs of their service users.
- 4.5.5 One Member requested new chairs for the centre. The Facilities Team have added this request to the Furniture and Equipment list and will order at a later date as funds become available.
- 4.5.6 Another Member stated that there was a need for new carpet in various areas at one establishment. Facilities have arranged for the carpet to be replaced in the areas that are classed as a priority, other areas will be replaced as funds become available.
- 4.5.7 At one establishment it was noted that the exterior wall at the side of the building was in poor condition. Facilities have arranged for Building Consultancy to visit the site.
- 4.6 For comparison, the rota visits completed in 2011 and 2012 are shown below: -

**Completed visits for 2011**

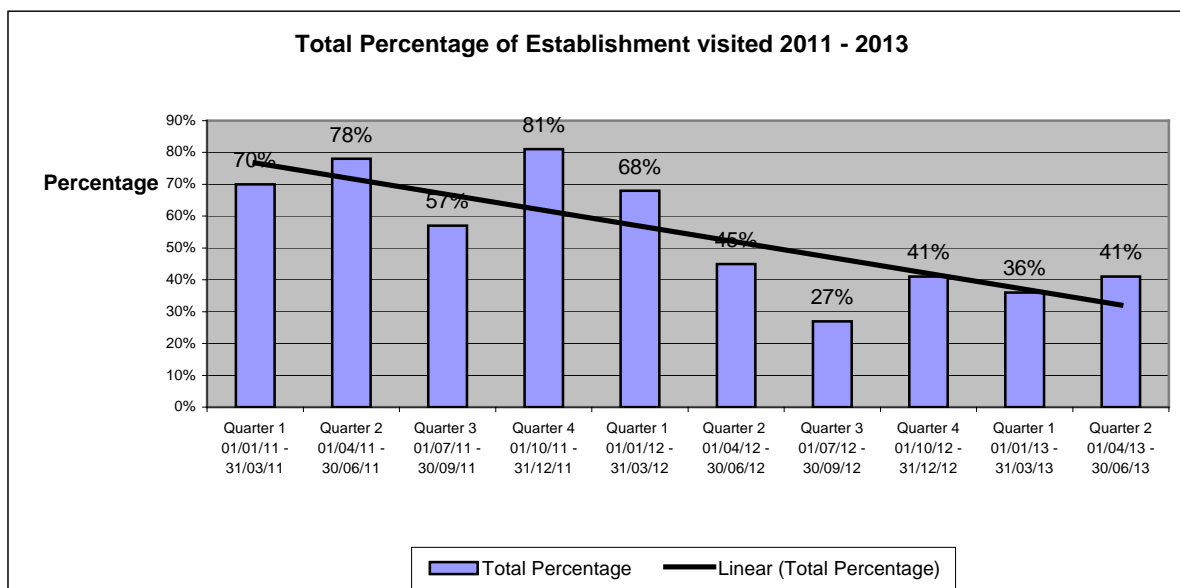
1 January – 31 March '11	1 April - 30 June '11	1 July - 30 September '11	1 October – 31 December '11
70%	78%	57%	81%

**Completed visits for 2012**

1 January – 31 March '12	1 April – 30 June '12	1 July – 30 September '12	1 October – 31 December '12
68%	45%	27%	41%

**Completed visits for 2013**

1 January – 31 March '13	1 April – 30 June '13
36%	41%



4.7 Members will note from the above graph that there has been a decline in the number of visits undertaken. A rota visits training event is in the process of being arranged for the 10<sup>th</sup> October 2013 and all Members will be invited to attend. It is hoped that this will result in more Members expressing an interest in undertaking visits in the future.

## **5. EQUALITIES IMPLICATIONS**

5.1 This report is for information purposes only so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

## **6. FINANCIAL IMPLICATIONS**

6.1 There are no financial implications arising from this report.

## **7. PERSONNEL IMPLICATIONS**

7.1 There are no personnel implications.

## **8. CONSULTATIONS**

8.1 There are no consultation responses that have not been reflected in this report.

## **9. RECOMMENDATIONS**

9.1 Members are requested to note the contents of the report and the rota visits training event scheduled for the 10<sup>th</sup> October 2013.

9.2 Members are asked to prioritise visits to those establishments that have not received a visit in the last quarter.

9.3 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for a specific quarter has been received.

## **10. REASONS FOR THE RECOMMENDATIONS**

10.1 To provide Members with an update on their work in visiting Social Services establishments.

## **11. STATUTORY POWER**

11.1 None.

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